

Pearson English Portal

Quick Start Guide for Students



Pearson

English Portal

A new era of
English teaching,
for a new future
of learning.



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1 System requirements

Before you begin using the Pearson English Portal, please see the list of system requirements and take a moment to ensure you have the correct equipment:

[Click here](#) to check your computer now.



For Computers:

- OS: Windows 7+, Mac OS 10.13+
- Browsers: Chrome, Firefox, Edge, Safari (in the latest version)
- Processor: Intel Core™ Duo 2.0GHz or faster processor
- Screen resolution: minimum 1366x768px
- Memory: 2GB or higher RAM
- Adobe Flash Player: latest version (for Island Adventure Game only)
- Cookies: must be enabled

For Offline App (Pearson Practice English app):

- iOS: 10.0+ & 32MB
- Android: 5.0+ & 26.5MB

[Click here](#) to check your Internet browser speed.



For Tablets:

- iPad iOS 11.2+ , Android OS 5.0+ or Windows 8.1, 10
- Supported browsers (in latest versions): Chrome, Safari
- IAG game is accessed using app available in Store



For iPhones:

- iOS 11.2+
- Safari in latest version

For Android devices:

- Android OS 5.0+
- Chrome in latest version

Note: Some types of activities (e.g. drag & drop) may not work correctly on mobile devices. The presentation tool and admin tool are not supported on Tablet or Mobile devices.

2 Registering an account

Before the student begins a journey with the Pearson English Portal we recommend checking if their device meets the [system requirements](#).

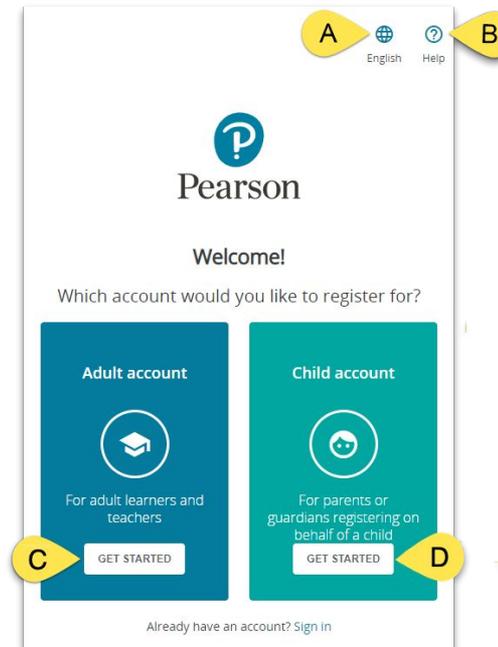
To start using the Pearson English Portal a student needs:

- **an e-mail address** and
- **a student access code**. The access code might come with your textbook, from your school, or in a separate kit. You can also contact your local Pearson Representative or distributor by visiting our [website](#).

To register an account:

1. Go to: english-dashboard.pearson.com/register
2. Choose your preferred language **[A]**. If you encounter any issues, click on the **Help [B]** icon to access the help site.
3. You can select an **Adult account [C]** or a **Child account [D]** and click on the **Get Started** button.

Note: *If you are a young learner, please ask your parent or a teacher to create an account for you.*



2 Registering an account, *cont.*

4. Enter your **Personal Information [A]**, your **Account Information [B]**. You may also check the box allowing us to contact you for **marketing purposes [C]**. Once you click on **Create account**, you will be directed to your **Dashboard**.

Notes:

- Your **last name** must be at least two Latin characters long. If you register using different writing system, e.g. Chinese, one character/symbol is enough.
- Your **username** can contain only lowercase letters, numbers, dots [.] ,underscores [_], dashes [-] and at signs [@].
- Your **password** must be at least eight characters long, must include one number or special character, and cannot contain your username, name or blank spaces.

← Back English Help

Pearson

Create an account

Personal Information **A**

First name
Teacher ✓

Last name
English ✓

Native Language
British English ✓ ▾

Country
United Kingdom ✓ ▾

Account Information **B**

Username
adult_student1 ✓

Parent's or Guardian's email address
learningenglish@mail.com ✓

Password
Pearson123 ✓

Confirm Password
..... ✓

We would like to:

Keep you updated with information about our range of products and services, as well as occasional customer surveys. (Don't worry, we won't share information about you with anyone else.) **C**

Send you our monthly newsletter.

CREATE ACCOUNT **4**

Already have an account? Sign in

By signing up you agree to Pearson's term of services and privacy policy.

3 Signing in

To sign in to the Pearson English Portal student account:

1. Go to english-dashboard.pearson.com/login
2. Enter student **Username** and **Password**.
3. Click on the **Sign in** button

Note: If you forget your password, click on the **Forgot your password?** link or click [here](#) for instructions.

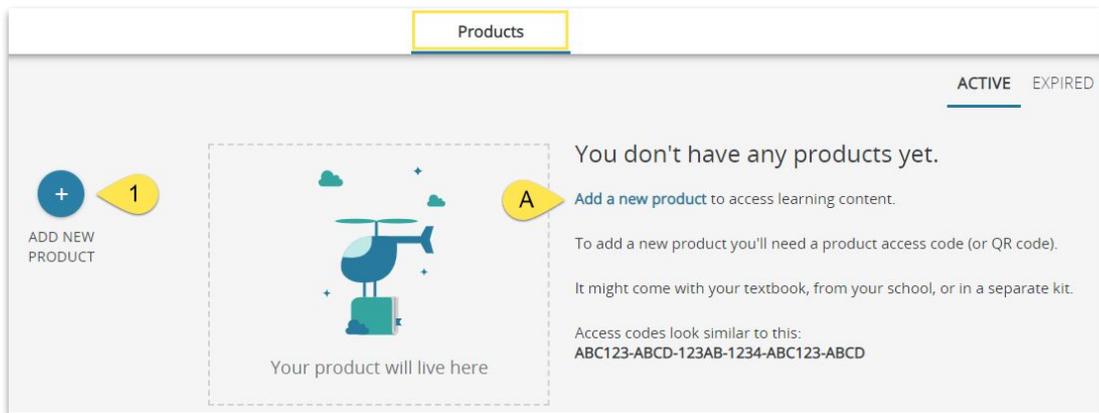
The screenshot shows the Pearson English Portal login interface. At the top right, there are links for 'English' and 'Help'. The Pearson logo is centered at the top. Below it, the login form is highlighted with a yellow border. A yellow callout with the number '2' points to the 'Username' field, which contains 'english_student_1' and a green checkmark. Another yellow callout with the number '3' points to the 'SIGN IN' button. Below the button are links for 'Forgot your password?', 'New to Pearson? Create an account', and 'By signing in, you accept our Terms of Use'.

4 Adding a product

Students need to add a product to their account to be able to fully use the Pearson English Portal.

To add a product to an account:

1. On your Dashboard, click on either the **Add New Product** button or **add a new product** link [A].
2. Enter your **Access Code** and click the **Activate** button. If you use a device with a camera, you will also see the option to add a product by scanning the **QR code**[B]. You may also return to the **Dashboard** [C].
3. Click the **Go to Products** button.



Use an Access Code

A product access code might come with your textbook, from your school, or in a separate kit. It looks similar to this:

XXXXXX-XXXX-XXXXX-XXXX-XXXXX-XXXX

Access Code

2 EESJFR-PASHM-VETCH-BLOBS-SOTTO-1 ✓

or click the QR code icon



and then scan it with your camera

ACTIVATE

Product already activated? [Go to Dashboard](#)

Terms and Conditions
© 2019 Pearson English

C

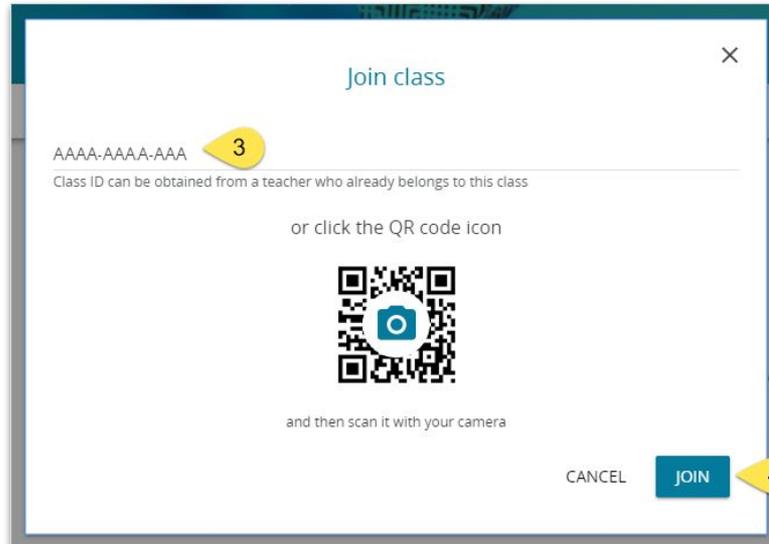
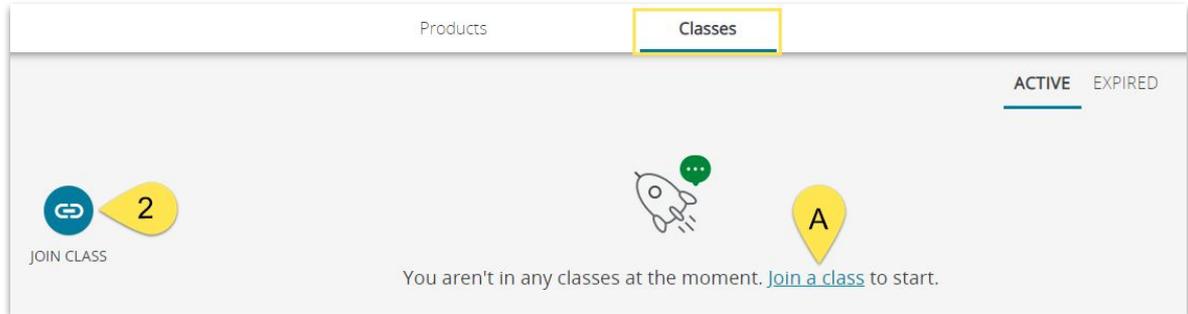
GO TO PRODUCTS

5 Joining a class

The teacher is able to track students' progress and provide feedback on their work after they have joined the class.

To join a teacher's class:

1. Go to the **Classes** tab.
2. Click on the **Join Class** button or join a class link **[A]**.
3. Enter the **Class Code** you should get from your teacher.
4. Click on the **Join** button.

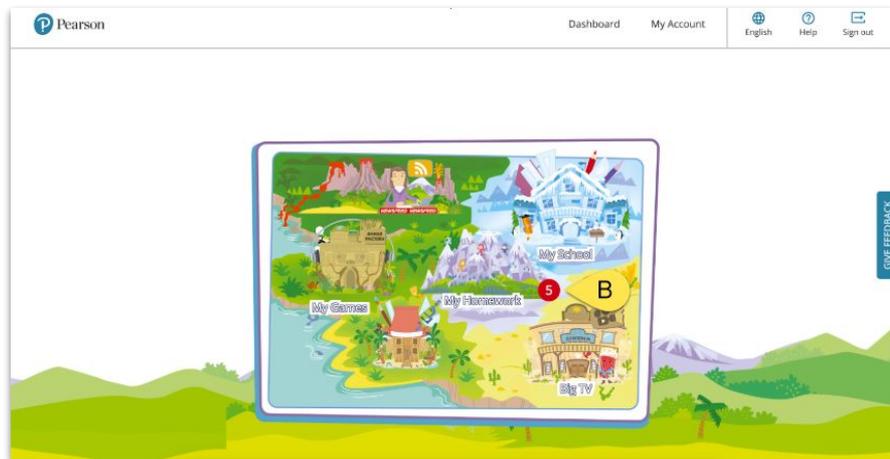
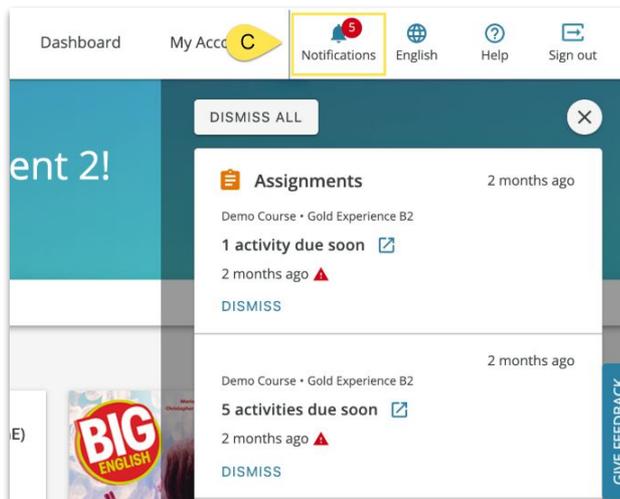
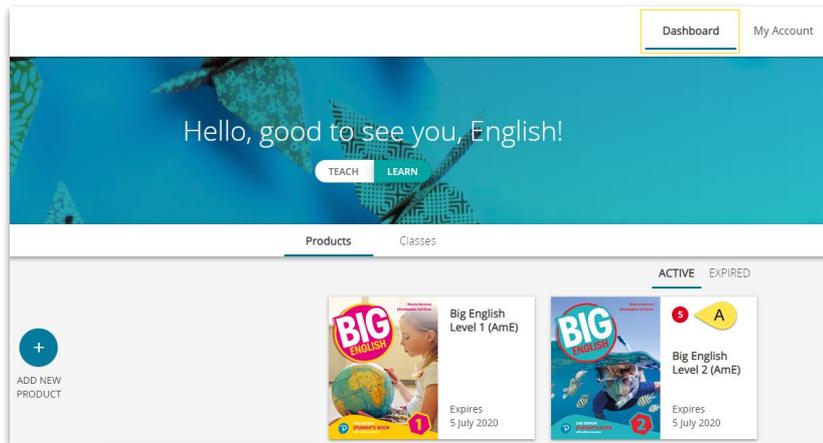


6 Completing homework – Primary

As a Primary student you can easily access your assignments from **student digital resources**.

The homework activities are indicated with a **red circle on the dashboard [A]** and **student digital resources area [B]**.

You will also receive a **notification [C]** everytime the teacher assigns new activities to you. Additionally, 24h before the due date a reminder will be sent.



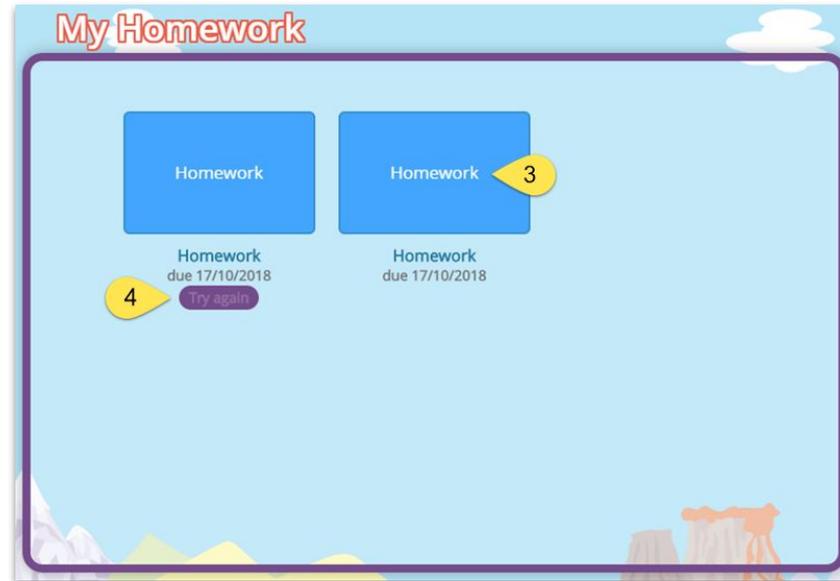
6

Completing homework – Primary, *cont.*



1. Click on a Product icon under the **Products** or **Classes** tab.
2. Go to **My Homework** on **student digital resources** area.
3. Click **Homework**.
4. Click **Try again** to open an assignment that you already started or did previously.

Note: For more details on how to access homework from **products** or **classes** tab on the Dashboard click [here](#).

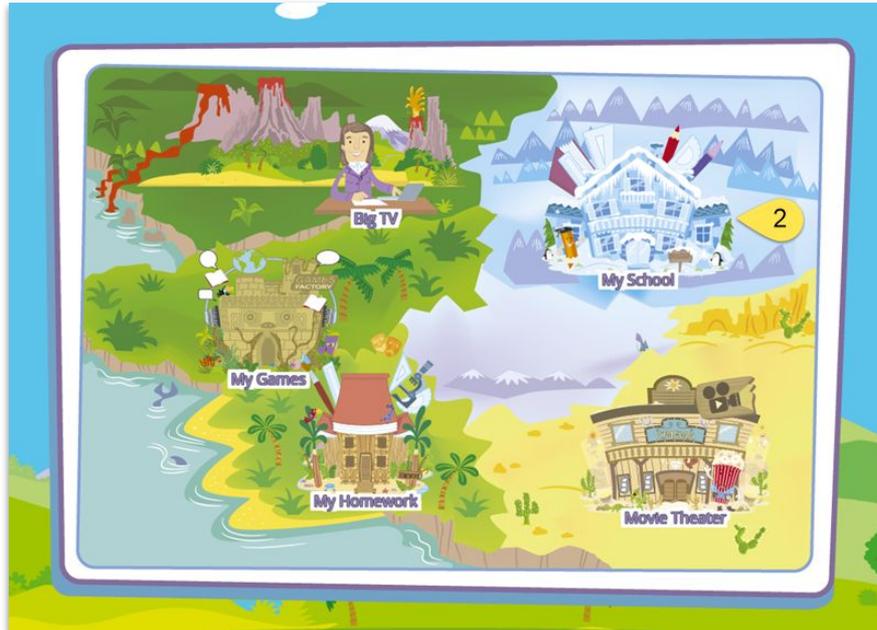


7 Accessing Past homework - Primary

After the due date, any past Homework activity will be available for extra practice.

To practice your homework activity again:

1. Go to **Products** (or **Classes**) tab and click on the Product icon (for more information go to [slide 8](#)).
2. Go to **My School** on **Student Digital Resources** area.
3. Choose **Past Homework**.



8 Viewing assignment report

Primary student has an access to assignment report, to see their answer and assignment score.

To view assignment report:

1. Go to **Classes** tab.
2. Click on the **menu button** to expand the option list.
3. Select **Assignments**.
4. Click on the chosen **assignment's title**.

The screenshot shows a student dashboard interface. At the top, there's a blue header with the text "Hello, nice to see you, Student!". Below this is a navigation bar with "Products" and "Classes" tabs. The "Classes" tab is selected. On the right side of the navigation bar, there are tabs for "ACTIVE" and "EXPIRED", with "ACTIVE" being the current view. A vertical button labeled "GIVE FEEDBACK" is on the far right. The main content area displays two class cards: "Class 2" (pink) and "Class 1" (yellow). Both cards show "Big English Level 1 (AmE)" and a "BIG ENGLISH" logo. A "JOIN CLASS" button is on the left. A menu is open for "Class 1", showing options: "Overview", "Assignments", and "Performance". The "Assignments" option is selected. Below this, there's another navigation bar with "Assignments", "Performance", and "Overview" tabs. The "Assignments" tab is selected. At the bottom right, there are tabs for "Active" and "Past", with "Active" being the current view. The main content area shows two assignment cards. The first card is highlighted with a yellow box and a callout "4".

Assignment, 2019/11/21 7:18

Due 21st November

2/12 activities done

Assignment, 2019/11/21 7:18

Due 21st November

0/10 activities done

8 Viewing assignment report, *cont.*

- Click on **an arrow** next to assignment score, to expand the view with assignment scores.
- To open an assignment report click on **View Report** link.

← Back to assignments

Assignment, 2019/05/27 13:24

Overview

Due date
27 May 2019 at 12:24

Overall assignment score 94%

Score by skill

VOCABULARY 100% READING 92%

Allowed attempts 1
Per activity

* Score represents first attempt

Activities

Practice 1 Reading -- ^

Score by skill Average time Attempts

READING -- 0s 0/1 [CONTINUE ACTIVITY](#)

Comprehension 1 Reading 100% ^

Score by skill Average time Attempts

READING 100% 37s 1/1 [START ACTIVITY](#)
You have no attempts left
[VIEW REPORT](#)

[SHOW ATTEMPTS](#)

Comprehension 2 Reading 100% 5 ^

Reading Reading 75% ^

Score by skill Average time Attempts

READING 75% 30s 1/1 [START ACTIVITY](#)
You have no attempts left
[VIEW REPORT](#)

[SHOW ATTEMPTS](#)

Practice 3 Vocabulary 100% v

8 Viewing assignment report, *cont.*

In the assignment report you can see:

1. Activity title, date and time activity was assigned.
2. Number of attempt, date and time of submitting activity.
3. Activity Scores for an average attempt and the highest score.
4. Time spent on activity.
5. Practice again button.
6. Close button to exit from the report.

The screenshot displays an assignment report for 'Comprehension 2'. The main content area shows a reading passage with a cartoon illustration of a boy and a girl in a kitchen. The boy asks, 'Where's my backpack?' and the girl replies, 'Look, Jenny! It's under Max!' and 'Oh, Max!'. Below the illustration, the question asks 'Max is' followed by a dropdown menu showing 'sleeping' with a green checkmark. A 'Finish' button is visible at the bottom right of the main area. A 'Practice again' button (a circular arrow) is at the bottom left. A 'CLOSE' button is at the bottom right of the entire report.

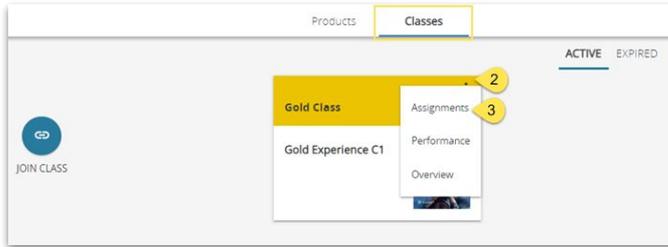
Activity Score

Grade 2	
Assignment	Assignment, 2019/06/04 15:46
Activity	Comprehension 2
Student	Student, English
Attempt	1 (2019/05/28 9:49)
Score	75%
Reading	50s
Average score	75%
Highest score	75%

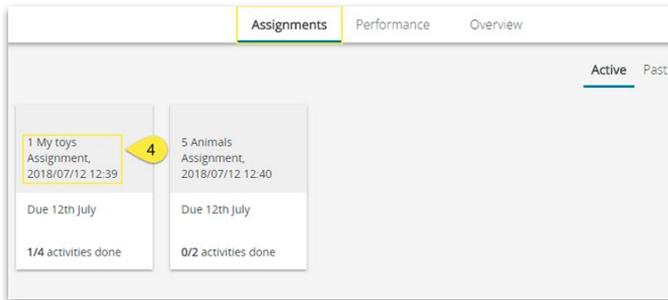
9 Homework - Secondary

To complete your homework, follow these instructions.

1. Go to the **Classes** tab.
2. Click on the **menu** button to expand the options list.
3. Select **Assignments**.

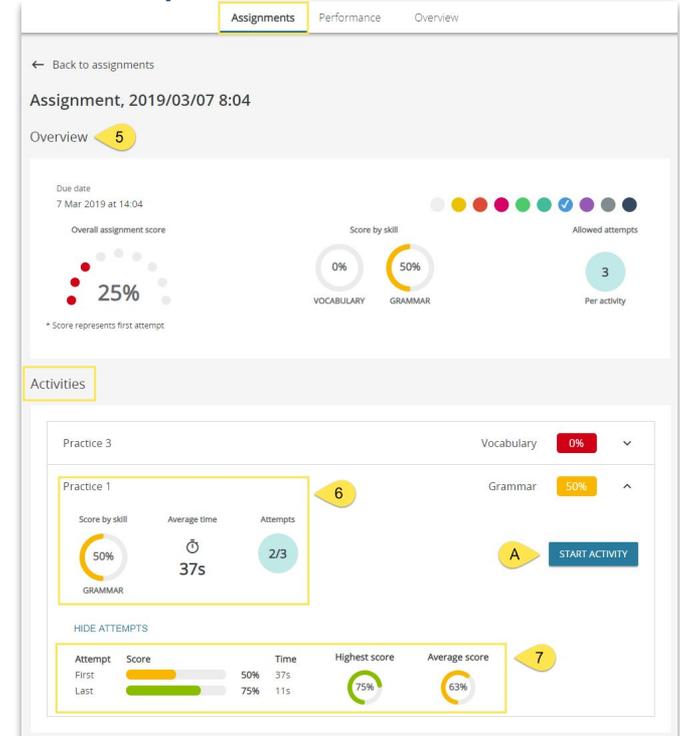


4. In the **Assignments** tab, click on the **assignment's title**.



5. In the assignment's **Overview**, you can see **the due date**, your **scores** (overall and per skills), and **the number of attempts**.

6. In the **Activities** section, you can see information about particular activities (title, score by skill, average time, attempts). You can also **Start activity [A]** or **Continue activity**. The pale **Start activity** button will appear if you have used all attempts.
7. You can also expand the view to see the scores for **First and Last Attempts**.

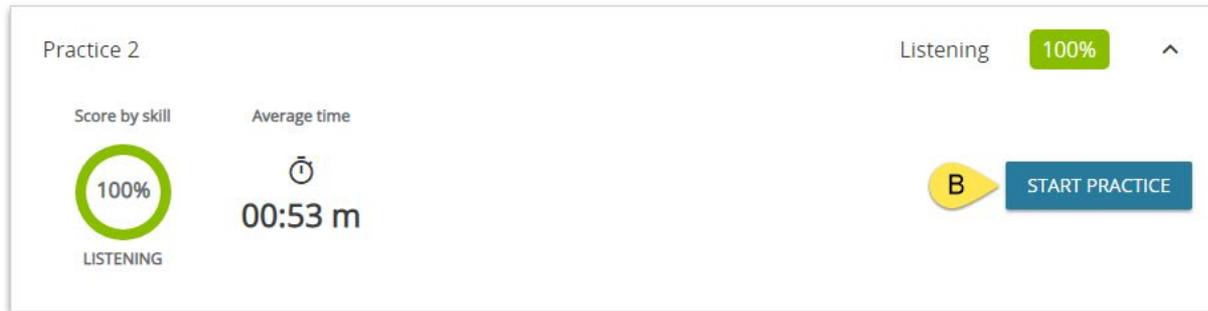
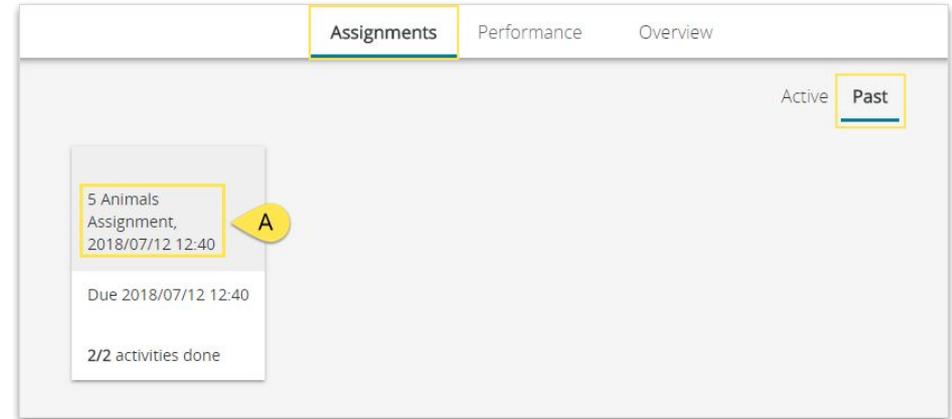


9 Homework – Secondary, *cont.*

Every **past homework** activity can be done as a **free practice** from the **Assignments** tab.

To access your past homework and do it as a practice:

1. Click on the Past Assignments name **[A]**.
2. Click **Start practice** button **[B]**.



Note: Please remember that **past homework** will be available after homework due date has passed and the results for it will not be saved in the Portal.

10 Checking performance

Performance tab shows students' overall course performance and their progress for every exercise. Here you can see:

1. Your **Overall average score [A]** and more detailed **Score by skill [B]**.
View the results for **First Attempt, Last Attempt, Highest Score** and **Average Score [C]**.

The screenshot displays the 'Performance' tab in a learning management system. It is divided into two main sections: 'Student overview' and 'Homework Activities'.

Student overview: This section features a 'Show results for' dropdown menu with options: 'First Attempt' (highlighted), 'Last Attempt', 'Highest Score', and 'Average Score'. Below this, there are two main metrics: 'Overall average score' (73%, labeled A) and 'Score by skill' (labeled B). The skills and their scores are: VOCABULARY (56%), GRAMMAR (50%), READING (94%), WRITING (100%), LISTENING (100%), and SPEAKING (--). A note at the bottom states 'Averages based on activities submitted'.

Homework Activities: This section shows a list of activities. The first activity is '1 Wake up your senses!' with a 50% overall score. Below it, 'Score by skill' is shown for GRAMMAR (0%) and READING (100%). Below that, a table lists scores for 'Reading' (100%) and 'Grammar' (0%).

Filtering: A dropdown menu (labeled 2) is open, showing options to filter by 'Average score', 'Vocabulary', 'Grammar', 'Reading', and 'Writing'.

2. The drop-down list which filters the view of your scores: either as **Average Score** or by a particular **skill**. Depending on which option you choose, you will see different scores next to the completed activities.

10 Checking performance, *cont.*

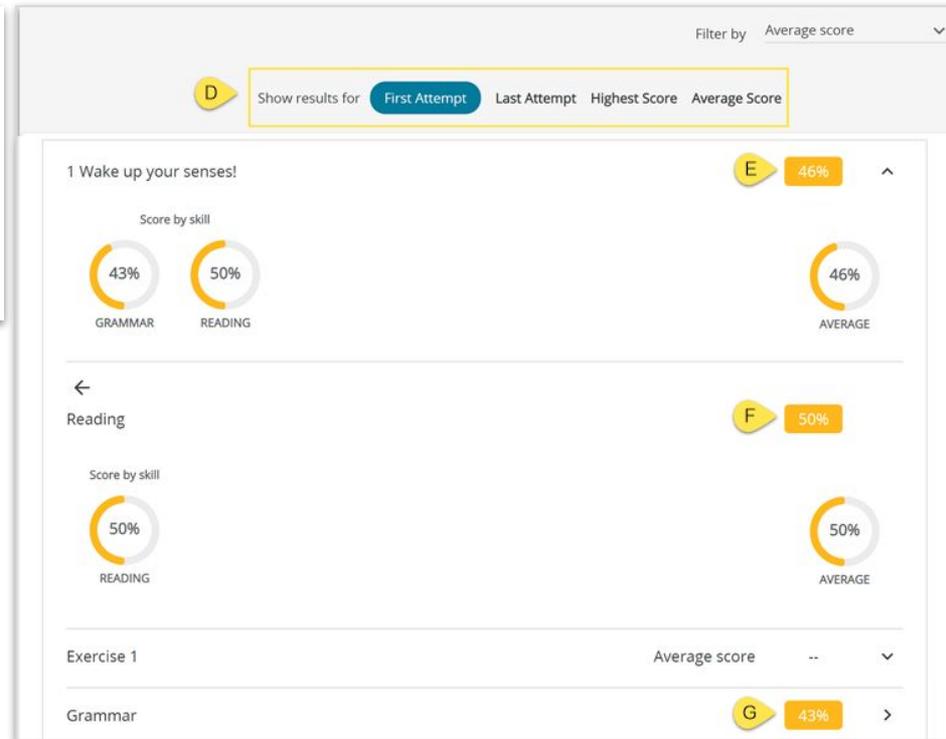
- Your score for a particular **Unit [E]**, **Section [F]** and **Activity [G]**. You can filter results for **First Attempt**, **Last Attempt**, **Highest Score** and **Average Score [D]**.
- When you click on a particular Activity title you will be able to view: the average **Score by skill**, **Time spent**, and number of **Attempts**.
- Click on **Show Attempts** to see scores for the **First and Last Attempts** of the particular activity.



HIDE ATTEMPTS

Attempt	Score	Time	Highest score	Average score
First	<div style="width: 38%;"><div style="width: 38%;"></div></div> 38%	5m 2s	100%	44%
Last	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	1m 32s	100%	44%

- Click on **View Report** to see detailed report for assignment.



10 Checking performance, *cont.*

7. In the detailed report, you can see your **answers** and such information like **score**, **average score** and **highest score**. You may also **switch** between the attempts.
8. Click on the **Close** button to exit the report.

The screenshot displays a user interface for a language exercise report. On the left, under the heading "Exercise 2", there is a task: "Complete the sentences with 'would' or 'used to'. If both are possible, use 'would'." Below this are five numbered sentences, each with a blank space for an answer and a feedback icon: 1. "My grandfather ...woul[red X]... own a tricycle." 2. "I ...used t[red X]... have such short hair as I do now." 3. "My mother ...used t[red X]... take me swimming every Thursday after school when I was six." 4. "I ...used t[green checkmark]... like playing video games, but I've gone off them now." 5. "When my brother was younger he ...used t[red X]... spend hours playing the piano." A blue button is visible at the bottom of the exercise area. On the right, an "Activity Score" panel provides a summary: "English" (highlighted in yellow), "Assignment: Assignment, 2019/07/08 5:24", "Activity: Exercise 2", "Student: Student, Student", and "Attempt: 1 (2019/07/01 5:27)". It includes progress bars for "Score" (17%), "Average score" (22%), and "Highest score" (50%), along with a "Time" of 52s. A yellow callout bubble with the number "7" points to the attempt dropdown. At the bottom right, a yellow callout bubble with the number "8" points to a blue "CLOSE" button.

Exercise 2

Complete the sentences with 'would' or 'used to'. If both are possible, use 'would'.

1 My grandfather ...woul[red X]... own a tricycle.

2 I ...used t[red X]... have such short hair as I do now.

3 My mother ...used t[red X]... take me swimming every Thursday after school when I was six.

4 I ...used t[green checkmark]... like playing video games, but I've gone off them now.

5 When my brother was younger he ...used t[red X]... spend hours playing the piano.

Activity Score

English

Assignment
Assignment, 2019/07/08 5:24

Activity
Exercise 2

Student
Student, Student

Attempt
1 (2019/07/01 5:27)

Score
17%

Time
52s

Grammar

Average score
22%

Highest score
50%

7

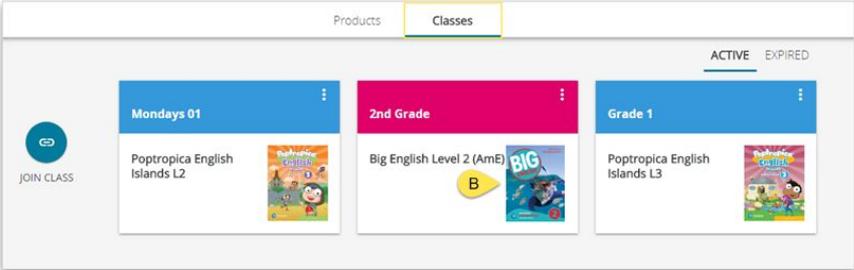
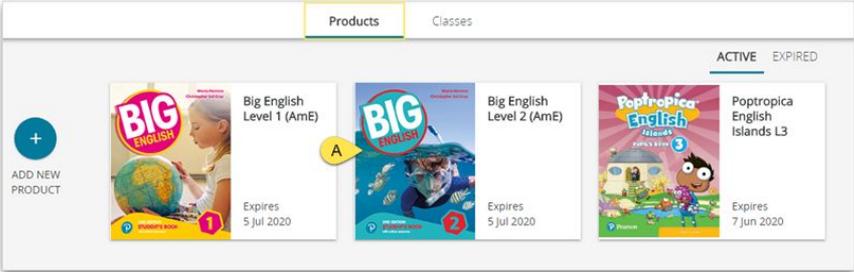
8 CLOSE

11 Digital resources – Primary

As a young learner you have access to different resources and learning materials related to your course.

The variety of digital resources includes: **songs** and **chants**, **audio**, **flashcards**, **documentary** and **drama video**, **memory games**, as well as **Past Homework** activities for revision. Depending on the product you have on your student account, you will have different sets of resources, based on your course.

To find your digital resources: Click on a product icon under the **Products [A]** or **Classes [B]** tab.

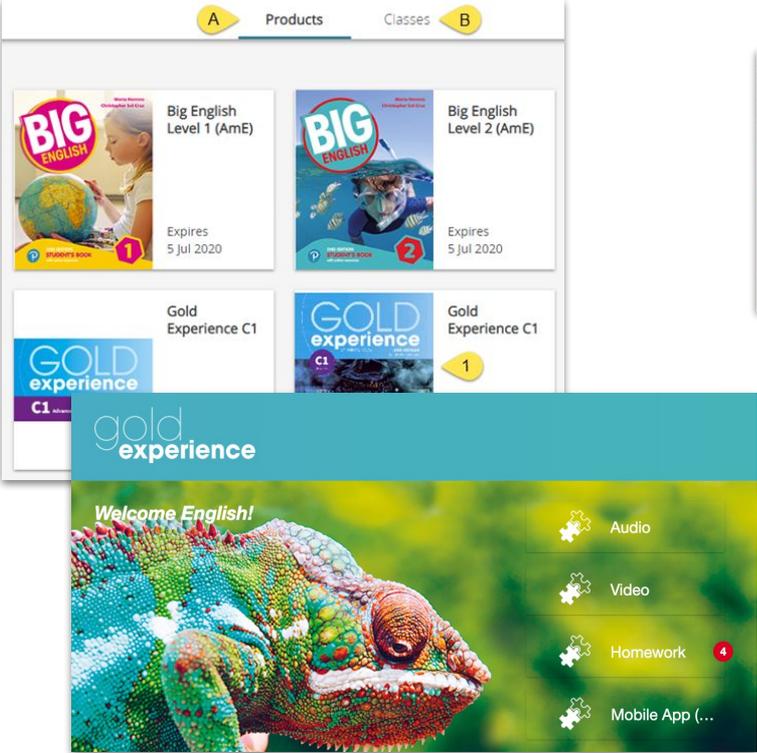


12 Digital resources – Secondary

The Portal offers you a variety of resources and learning materials related to your course.

Depending on the product you have on your student account, you will have different available resources, such as **audio** or **video files**. You can work with them online and also **download [C]** them to your device.

To find your student resources: Click on a product icon under the **Products [A]** or **Classes [B]** tabs.



13

Free student resources

Free resources are now available for you from Pearson English Portal.

To access your free learning resources:

1. Go to the website:
pearson.com/english/professional-development/student-resources.html
2. Fill in the form with your personal information
- Name, Email Address, Country, and information about resources you apply for - name and level of the Course.
Note: In order to get your free resources, you need to fill the form with a **correct email address** that you have an access to.
3. Click on **Access Student Resources**.

The screenshot shows the Pearson English Portal website. The browser address bar shows the URL pearson.com/english/professional-development/student-resources.html. The page title is "Free Student Resources". Below the title, there is a form with two dropdown menus. The first dropdown is labeled "Course*" and has "Cutting Edge" selected. The second dropdown is labeled "Which version of Cutting Edge do you require?*" and has "Starter" selected. A yellow box highlights the form fields, and a yellow callout "2" points to the second dropdown. A yellow callout "1" points to the URL in the browser address bar, and a yellow callout "3" points to the "Access resources" button.

13 Free student resources, *cont.*

4. Click on the **Access student resources** link. You will be automatically redirected to the Pearson English Portal login page.
5. To see your resources, you need to either log in to your account or create a new account on the platform. Learn more about logging in [here](#) and creating an account [here](#).

The screenshot shows the Pearson English Portal website. At the top, there is a navigation bar with the Pearson logo, 'Catalogue', 'Samples', 'Resources', 'Our Story', 'Sign In & Help', 'Blog', 'Teacher Award', and 'Contact Us'. Below this is a breadcrumb trail: 'Pearson English | ELT courseware & assessment > Resources > Free Student Resources'. The main heading is 'Free Student Resources'. Below the heading, it says 'Select your course here, and get access to student resources on the Pearson English Portal via the link (registration or login required)'. A prominent yellow callout box with a checkmark and the number '4' contains a button labeled 'Access student resources'. To the right, there is a 'Pearson English Portal' section with the tagline 'Making teaching easier, making learning fun.' and a 'Learn more' link. A small circular badge says 'Now on English Portal'.

The screenshot shows the Pearson English Portal student dashboard. At the top, there is a navigation bar with the Pearson logo, 'Dashboard', 'My Account', 'Notifications', 'English', 'Help', and 'Sign out'. The main heading is 'Hello, good to see you, Student!'. Below this is a 'Products' section. On the left, there is an 'ADD NEW PRODUCT' button. In the center, there is a product card for 'Cutting Edge 3rd Edition Starter' with an expiration date of 'Expires 7 January 2022'. On the right, there is a 'GIVE FEEDBACK' button. The dashboard also features a 'ACTIVE' and 'EXPIRED' filter.



Frequently
Asked
Questions

Registration & sign-in

Question: How do I retrieve my username and/or password?

Answer: If you know your e-mail address, you can reset your password with the use of the **Forgot your password?** link on the sign-in page. If you cannot remember your e-mail address or continue to have issues, please [contact Technical Product Support](#).

Question: I get an error message when I am trying to register. How do I resolve this issue?

Answer: Reload the browser window and try again. If the problem persists, [contact Technical Product Support](#). Please provide us with the screenshot and a description of the issue.

Question: I want to register my child. Should I select an adult or a child account?

Answer: If you register an account on behalf of a minor, please select Child Account.

For more questions and detailed answers, please go to our [Help site](#).



Access codes & products

Question: How do I get an access code?

Answer: Contact your teacher, institution or [Local Sales Representative](#) for assistance.

Question: My access code is not working. What should I do?

Answer: Access codes are six "words" long and should look something like this: LSWMWL-HELLO-LEARN-SIDED-TOPAZ-VEXES
You need to enter the dashes as you redeem your access code. Each access code can only be used once when you register. The access code is only needed to activate your product. It is not needed to sign in. If you continue to have issues, please [contact Technical Product Support](#).

Question: I have mistakenly lost or damaged my access code. What should I do?

Answer: Click [Contact Us](#) to submit a ticket. Please prepare a photograph of the damaged access code and the confirmation of its purchase and include these in your message.

Question: When I try to add a product, a QR code option is not displayed. Why?

Answer: The QR code options are only displayed on devices with cameras. The system detects a camera and shows you the QR code option. If you are using a device without a camera, this option will be unavailable to you. See [our help articles about QR codes](#) to learn more.

For more questions and detailed answers, please go to our [Help site](#).



Classes

Question: The class code my teacher gave is not working. What should I do?

Answer: Please make sure the code has the correct format. It should look something like this: AKCA-NAIA-AKP. If the issue still persists, please try to take a screenshot and [contact Pearson Technical Product Support](#). Please provide us with the screenshot and a description of the issue.

Question: How do I join a class?

Answer: Please click [here](#) to learn how to join a teacher class.

Question: Can I join more than one class?

Answer: Yes. To join another class simply follow the instructions in [our help article](#).

Question: Can I leave a class?

Answer: No, you can only be removed from a class by your teacher.

For more questions and detailed answers, please go to our [Help site](#).



Technical issues

Question: Can I access the Pearson English Portal from a mobile device?

Answer: Yes, you can access the Pearson English Portal from any mobile device.

Note: *Student or Teacher interaction with Learning Objects/activities is not supported on mobile devices.*

Question: Can I use the Pearson English Portal without an internet connection?

Answer: No, the Pearson English Portal is an online program that requires the internet connection. Therefore, a stable internet connection is needed in order to access the platform.

Question: Do I have to download media files to use the Pearson English Portal?

Answer: No, a media file download is not required. The Pearson English Portal stores all data on our secure servers.

For more questions and detailed answers, please go to our [Help site](#).



Help & Support

If you need Help or Support, please go to
[Pearson English Portal](#)
[Help & Training](#)

Pearson is committed to providing the best
technical support possible.

ALWAYS LEARNING